

DIGITAL SCALE TROUBLESHOOTING GUIDE

NO.	Description of the fault phenomenon	Analysis of causes	Analysis and recommended measures
1	Does not power up	Battery installed backwards	Please try to reinstall the battery in another direction.
		Battery is dead	Please replace with new batteries. (Batteries are not included in the package)
2	Inaccurate weighing	Subtle difference in accuracy.	Use weights for calibration. 1) In the power-on state, long press "M" button to enter the calibration mode. 2) Press "T" button to select the appropriate calibration value. 3) Press "M" button to confirm, the calibration value will start flashing. 4) Place the appropriate weights on the weighing platform for calibration. 5) When "PASS" is displayed on the screen, calibration is successful
3	No response when weighing	The sensor may be deformed due to pressure	Check the sensor for damage/deformation. 1) Long press the "M" button, then press the "ON/OFF" button at the same time until the number appears. 2) Press the weighing platform with your finger, if the value becomes smaller, the sensor is not broken. If the value becomes larger, it's broken, please contact us to get a new scale.
4	The reading changes continuously	Small protective cover is not removed.	Remove the small protective cover before weighing.
		It may be that the scale is used in a windy environment.	Highly sensitive sensors are affected by wind and readings will change. Please use the device in a wind-free environment.
		Not placed on a horizontal plane for use.	An uneven tabletop can also cause readings to change continuously. Please place the device on a flat table for use.
5	OUT2	Program error	Factory calibrated: 1) Power off. Long press the "M", "T" and "ON/OFF" buttons at the same time. 2) When the value appears on the screen, press the "T" to select the calibration value(500.00 g), and then press the "M" to confirm. 3) Place the 500g weight on the panel to calibrate, waiting the display show "PASS".